

E-01345A-11-0224



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ORIGINAL

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

RECEIVED

Investigator: Richard Martinez

Phone: 201 SEP -8 P 3:17

Fax:

Priority: Respond Within Five Days

ARIZONA CORPORATION COMMISSION
DOCKET CONTROL

Opinion No. 2011 - 98795

Date: 9/7/2011

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

First:

Last:

Complaint By: Ms. Opal

Steider

Account Name: Ms. Opal Steider

Home: (000) 000-0000

Street:

Work:

City: Sun City West

CBR:

State: AZ Zip: 85375

is:

Utility Company: Arizona Public Service Company

Division: Electric

Contact Name: For assignment

Contact Phone:

Nature of Complaint:

(Docket No. E-01345A-11-0224)

A copy of the PUBLIC NOTICE OF HEARING ON ARIZONA PUBLIC SERVICE COMPANY'S APPLICATION FOR A PERMANENT BASE RATE INCREASE (DOCKET NO. E-01345A-11-0224)

Customer hand-wrote the following around the printed Public Notice Form (which is hard to read/decipher penmanship):

Good God how can one live! Am (likewise too many) living on social securityu - doing all I can to have the heat - you want more? I am already eating on oatmeal & water to save on heat-what more do I give up? Have struggled all of my life to pay bills 1st- no vacations etc - these utilities are now eating up groceries = enough is enough - stop the greed! Enaue maloofs& ukle of U - Cannot afford the trip ot uole lag offs . No interest for money no extra several years S.S. energy higher. Gas higher water higher people our of work - lose homes + much more--

Opal G. Steiden

SCW--

Cannot sell home husband ill for years - Medial high -funeral higher & stuck here no income.

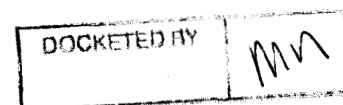
End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Arizona Corporation Commission
DOCKETED

SEP 8 2011



ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

9/07

Emailed to Phoenix office for docketing.

FILE CLOSED.

End of Comments

Date Completed: 9/7/2011

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